

An effective feedback mechanism is important for improving the quality of Teaching and Research. **Feedback** is an essential part of effective learning at Open & Distance Learning at Maharishi Mahesh Yogi Vedic Vishwavidyalaya. MMYVV has developed a 'Student Support Portal' which plays a vital role in getting feedback from students as well as faculties of University. Through this mechanism students can ask any query related to subject being studied and can get clear guidance on how to improve their learning. Not only with Subject expert student can lodge any complaint related to Enrollment, Exam form, Accounts, Mark sheet, Result, Technical Support etc from this system. All the queries have a maximum limit of 3 working days to be resolved. Since learners value timely feedback, the faculty ensures that there is no delay in giving the feedback. The presence of facilitators who develop personal rapport with the students and who are familiar with the course material increases student satisfaction.

The University also takes feedback from various members of the committee, internal examiners; and external examiners and other stakeholders. A Committees review all the feedback reports and prepares the comprehensive report with recommendation for improving the quality of Teaching, Research and other facilities.

The University ensures continuous quality improvement through regular feedbacks.